

Terms and Conditions Theory College Netherlands

Article 1 Scope

- a. These terms and conditions apply to the establishment and execution of an agreement between the theory college owner and student. Following the theory course automatically means the student agrees with the terms and conditions.
- b. In case of any ambiguities the explanation of one or more provisions will be explained with in the spirit of these conditions.
- c. In case a situation appears between both parties which is not in these terms and conditions, the situation needs to be judged in the spirit of these conditions.
- d. An agreement is established by signature of the student or in case of minority his/her legal representatives or by following a theory course/ training/ theory product.

Article 4 Obligations Theory school

The theory school takes care of:

- a. training is provided by instructors/ trainers who qualify the conditions of the “Wet Rijonderricht Motorrijtuigen” (WRM)
- b. The student receives training by the same trainer as much as possible.
- c. A theory training is being taught in such a manner, that responsibly taking part of the CBR theory exam is a fact.
- d. The duration of the theory training is fully utilised for theory training and other relating activities.

Article 5 Obligations student

The student is obliged to:

- a. Prepare for the theory course/ training/ CBR theory exam as recommended by the theory college.
- b. Comply the agreed date, time and location for the theory training. With no appearing of the student at all without timely cancellation, the full training/ course price will have to be paid.
- c. Timely cancellation means a maximum of 7 days before the agreed course/ training date. Cancellation needs to be in personal, by phone or email during office hours of the theory college. (08.00- 18.00 o'clock) Whatsapp and SMS text messages will not be accepted as means of cancellation.
- d. A course/ training which is cancelled too late is not being charged in case of urgent reasons like for instance the funeral of a relative up to the second degree or a medical emergency. With illness, proven with a doctor's statement, you'll also be safeguarded of payment.
- e. follow instructions given by the trainer during the theory training.

- f. switch off the microphone when the trainers asks do do so.
- g. be present 10 minutes prior the theory training/ course.

Prohibited use

- a. the student agrees not to reproduce, duplicate, copy, sell or exploit any part of the theory course/ training given by Theory College Netherlands, without explicit written permission given by us.
- b. in addition to other prohibitions, it is forbidden to use the website or content for: 1) any illegal purpose, 2) to ask others to perform unlawful acts or take part in them. 3) to infringe upon our intellectual property rights or those of others. 4) burden, abuse, offense, damage, slander, belittle, intimidate or discriminate of base of sex, sexual preference, religion, ethnicity, race, age, national origin or handicap; 5) to submit false or misleading information: 6) to upload or send any viruses or other sorts of malignant code that will in any way harm the functionality or operation of the site/ theory course: 7) to gather or follow personal information of others; 8) spam, phishing, pretext, spider, crawl or scrape; 9) for any immoral purpose; We reserve the right to terminate your participation of our theory training/ courses/ products due to infringement.

Article 6 Payment

- a. Payment of the theory product/ theory course is being settled by invoice within the payment term.
- b. The theory college is entitled to increasing the price rate during the time of the agreement. The student has the right to terminate the contract up to two weeks after the price increase.

Article 7 Theory and theory exam

- a. Study books and other study material on behalf of the theoretical lessons can be purchased through www.theoriecollegenederland.nl and need to be paid to the supplier when ordering
- b. A reservation for a theory exam can be made through <https://mijn.cbr.nl>. The costs can be transferred to CBR through IDEAL.

Article 12 Privacy policy

Theory College Netherlands is processing personal data in line with the AVG: Algemene Verordening Gegevensbeschermingsbescherming, which entered into force on the 25th of May 2018. You are being reminded to be familiar with these.

Article 13 Confidentiality agreement

Theory College Netherlands and its staff is required to respect confidentiality obligations. Also refrain from copy, pass on, transfer or otherwise spread personal data to third parties.

Article 15 Termination agreement

In case the agreement is contracted for a number of trainings/ courses/ products the student is only capable of ending the agreement in such urgent reasons that in all reasonableness the student is in no position to continue the lessons. All received trainings/ courses have to be paid, including administration costs.

Article 16 Complaints

In case of any complaints about executing the agreement: these have to preferably be discussed and solved. In case the complaints have not been solved to the satisfaction of the student, the student can present his/her complaint to:

De Vereniging Rijschool Belang VRB, statutair gevestigd aan het Klimmerseind 28 te Eijsden. Authorised person in this matter is Mister. E. Bakker, chairman.

By email: voorzitter@vrb.nu

By phone: 0651434279